

Betacraft Returns Form

RETURNS FORM: Please read below conditions for returning garments.

Betacraft is committed to providing quality products to our customers. If for any reason you are not satisfied with a product supplied by Betacraft, feel free to return it to Betacraft within 30 days in its original condition and Betacraft will replace*, refund* or exchange* items purchased.

CUSTOMER DETAILS: Please fill in your details below.

Customer Name:

Order Number:

Contact Number:

Delivery Address:

RETURN DETAILS: Please fill in details below and include this portion with your returns parcel.

Style No	Description	Size	Colour	Qty	Return Code	Refund (Please Tick)	Replacement (Please Tick)	Comments (Applies to code 24,27,28)

RETURNS CODE: Please select the main reason for your return.

STYLE NOT RIGHT:

10 – Colour
11 – Fabric too light
12 – Fabric too heavy
13 – Styling / trims
14 – Uncomfortable
15 – Neckline / collar

SIZE NOT RIGHT:

16 – Too long
17 – Too short
18 – Too wide
19 – Too narrow

QUALITY:

20 – Poor workmanship
21 – Poor fabric quality
22 – Item shrinkage
23 – Item stretched
24 – Faulty on arrival
25 – Colour / fading

OTHER:

26 – Received too late
27 – Wrong item sent
28 - Other

PROOF OF PURCHASE: Proof of purchase must be enclosed for any action to be taken.

My proof of purchase is enclosed

My proof of purchase has been emailed to sales@betacraft.co.nz

NOTES / SPECIAL INSTRUCTIONS

*For full terms and conditions of Betacraft returns policy please visit www.betacraft.co.nz/returnpolicy